

Appendix 7 User test for wash polish/wash-and-wax care products

This section applies only to professional wash polish/wash-and-wax care products.

(See Appendix 6 for user test instructions and forms for all other professional cleaning products.)

Products containing micro-organisms must demonstrate residual cleaning effects via the laboratory test as instructed in Appendix 5.

The following requirements apply

- The product must be used by at least 5 users for 3 months.
- The product must be used with satisfactory results on the types of substrates for which the maintenance product is intended.
- The traffic conditions under which the products are to be tested must correspond to normal traffic in corridors in large office buildings.

In the user test, the user allocates points for various properties, with 5 being the highest score and 1 the lowest score. The test results are recorded by the user in Appendix 7a. No reference product is required for this test.

Test individuals

Test individuals must be professional cleaning staff. At least five professional users shall test the product and fill out the test results in Appendix 7a. The five individuals shall be randomly chosen and shall come from at least five different companies/organisations/institutions.

The types of floors that must be tested

- The test must include all of the floor types for which the product is marketed. This means at least one user per floor type.

Requirements applicable to the individual parameter

- A score of 1 must not be awarded by a user for any parameter.

Overall assessment of the product

- A score of at least 3 must be given by at least 80% of all users.
- A score of 1 must not be awarded by any of the users.

For each product, the individual parameters must be assessed separately (test parameters). In the case of non-standard products, Nordic Ecolabelling may permit the user's report to add a further point's assessment for other overall properties. Table 1 shall be used by the applicant to summarize test results.

Summary of the results for user test of wash polish/wash-and-wax care products

To be completed by the applicant for a Nordic Swan Ecolabel licence.

Date: _____

Name of test product: _____

Description of the selection of test individuals: _____

Were all individuals carrying out the user test professional cleaning staff? (Note: this is a requirement.) _____

How many questionnaires were sent out? _____

How many responses were received? _____

Table for the collation of answers

The results from the questionnaires shall be collated in the appropriate table below:

Results are given in % of the total number of responses.

Table 1 Summary of results for wash polish/wash-and-wax care products

Wash polish/wash-and-wax care products	% replies with following points		
	5, 4 or 3	2	1
How is the product to apply/distribution capacity?			
Foaming: Is the foam level low when applying the product? Alternatively, is the foaming satisfactory during application?			
Odour of the product			
Ability to avoid re-soiling of the surface			
Durability of the gloss on the floor			
Slip resistance			
Water resistance			
Cleaning effect			
Only for products with micro-organisms: How do you consider the products residual cleaning effects, i.e., the ability to degrade fat, starch and protein continuously over a prolonged period as claimed by the manufacturer, otherwise, 7 days?			
Overall assessment of the product (other parameters such as removal, drying time before next coat, wear resistance etc. can also be included here)			

Comments:

Signature of the applicant

City and Date	Company
Name of contact person	Signature by contact person
Telephone	E-mail